Commercial radio broadcasters in the UK have obligations with regard to their programmes, including music and speech content. Although Celtica Radio does not come under the UK broadcast regulator Ofcom, we believe that we still have an obligation to keep to our Promise of Performance by publicising our Station Format in the same manner as our UK contemporaries. This is termed in the UK, as the station's Public File. Celtica Radios Character of Service was first stipulated in 2000 and has not been changed.



CELTICA RADIO STATION FORMAT

Service name

CELTICA RADIO

Platform	Internet. Mobile. Reciva Radio Network - Channel 915.
Live Stream	128kbps MP3 - http://51.255.235.165:5232/stream1
Address	16kbps AAC+ - http://51.255.235.165:5232/stream2

Character of Service

A PRESENTER LED ALTERNATIVE CONTEMPORARY MUSIC AND INFORMATION STATION CONTAINING SPEECH PRODUCTIONS CREATED BY ARTISTS WRITERS AND BROADCASTERS WHO HAVE BEEN DENIED A CHANCE ELSEWHERE.

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Service duration	24 hours	
Presenter-led programming	Studio Locations: Glamorgan, Pembrokeshire, Avon, Somerset, Yorkshire, Harlingen - Netherlands.	
	Presenter-led hours: At least 13 hours a day during weekdays and weekends.	
	Music programming will be independent alternative up to ten years old, or new releases. Up to 30% may be tracks over 10 years old. Specialist music programmes will complement the main music mix. Specialist music will focus on a genre other than from the main music mix (Dance, Rock, Darkwave, Faith etc.)	
News & Information	Information and/or speech features will be in evidence throughout the programming via a variety of news, entertainment and info items. Hourly news bulletins are provided by the Radio News Hub based in Leeds.	

Definitions

Speech	Excludes advertising, programme/promotional trails & sponsor credits
	and will account for 20% of presenter-led output.
Voice Tracking	Up to a maximum of 5 hours presenter-led programming will include
	pre-recorded voice tracks.

Notes

 $\label{presenter-led} \mbox{ Presenter-led means voice presentation links throughout the duration of the program.}$

GDPR or General Data Protection Regulation Information Statement.

From the very beginning in June 2000, we have always valued our listeners and customers privacy. Celtica Radio does not collect any personal information whatsoever about our listeners.

We do collect general information such as:-

- 1. The number of listeners who tune into our live service and for how long.
- 2. The number of downloads each of our podcasted shows receive in a month.
- 3. Whois and where the listeners Internet Service Provider [ISP] is generally based.
- 4. The type of media player used... For example; Windows Media Player, Winamp, etc.

Other than the above four points which are completely anonymous, no other data is collected or stored. Many ISPs will use one server to provide up to twenty of their clients internet access so it is impossible to even identify a single user from our records.

Last amended: January 2021